



# REDEFINE ACCESS

ONLINE AT [NATIONWIDE.COM/LOGIN](http://NATIONWIDE.COM/LOGIN)

The Investor Service Center is your website to manage and monitor your retirement account 24 hours a day, seven days a week.

## First time on the site?

Select “**Sign up**” after “Don’t have an account yet?” at [nationwide.com/login](http://nationwide.com/login). You’ll need your Social Security number and case number to sign up. (You can find your case number in your enrollment book.)

## Already set up?

Log in using your username and password. If you’ve forgotten your username or password, choose the “**Forget username?**” or “**Forget password?**” link after the login section.

### You’re in control

Here are just a few of the things you can do online:

- **View account** — review your balance, see your future allocations and explore the online education and tools in the Learning Center
- **Explore funds** — view fund performance and, download fund fact sheets or prospectuses
- **Move money** — reallocate your balance, transfer money between funds and allocate your future contributions
- **Manage profile** — update your e-mail address and preferences, change your password or username, and edit your security questions and answers

If you need help, call 1-888-867-5175, option 1 between 8 a.m. and 7 p.m. ET Monday through Friday.



Investing involves market risk, including possible loss of principal, and there is no guarantee that investment objectives will be achieved.

## INQUIRE over the phone at 1-800-772-2182

INQUIRE, a toll-free voice response system, allows you to monitor and manage your account 24 hours a day, seven days a week.

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### INQUIRE when you want to:

- Check your total account balance
- Check a specific investment option balance
- Hear your current contribution allocation
- Exchange all or part of your current account balance from one investment option to another
- Restructure your account to a future investment allocation or apply a new investment allocation
- Redirect how your future contributions are to be allocated among available investment options

### Follow these easy steps to access your account:

1. Dial 1-800-772-2182
2. Follow the prompts

Didn't get an answer? During business hours (8 a.m. — 7 p.m. Monday thru Friday), you can speak with a customer service representative by pressing \*0.

• Not a deposit • Not FDIC or NCUSIF insured • Not guaranteed by the institution  
• Not insured by any federal government agency • May lose value



**Nationwide**<sup>®</sup>  
*On Your Side*

The Nationwide Group Retirement Series includes unregistered group fixed and variable annuities and trust programs. The unregistered group fixed and variable annuities are issued by Nationwide Life Insurance Company. Trust programs and trust services are offered by Nationwide Trust Company, FSB, a division of Nationwide Bank. Nationwide Investment Services Corporation, member FINRA. In MI only: Nationwide Investment Svcs. Corporation. Nationwide Mutual Insurance Company and Affiliated Companies, Home Office: Columbus, OH 43215-2220.

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PNM-0168AO.5 (12/09)